# HunterDouglas

Wireless Wall Switch
Guide

for PowerRise® 2.0, PowerGlide® 2.0 and PowerTilt™

Control Like Never Before

This guide shows you how to set up and operate Hunter Douglas motorized products using the Platinum™ Technology wireless wall switch. The wireless wall switch uses radio control for normal operation, but uses an infrared (IR) signal for some setup tasks.

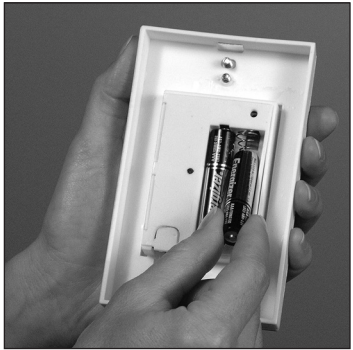## Method of Operation
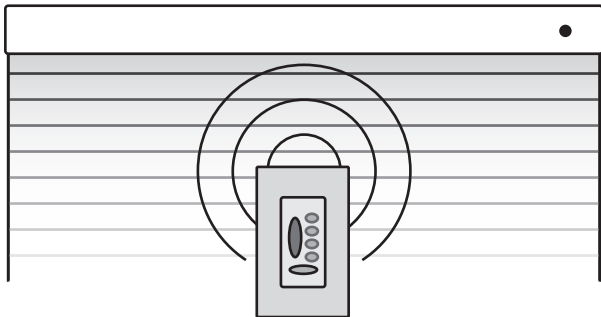
Radio Control
- No aiming necessary (like a garage-door opener)
- Control window coverings individually or in groups

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Getting Started

Install batteries in the Platinum™ wireless wall switch.

Platinum™ Wireless Wall Switch

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HunterDouglas

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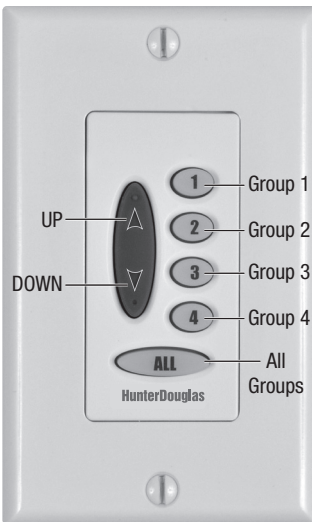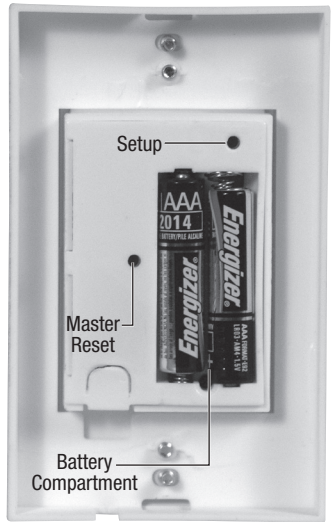
Sensor eyes can be found in the following locations (depending on product and installation options chosen):

In the Headrail

On a Satellite Eye

Below the Headrail

NOTE: The manual control button, used for operating a window covering without a wireless wall switch, is usually adjacent to the sensor eye.

Getting Started

Radio control gives you the ability to control individual and multiple window coverings at the same time, even if they are in another room.
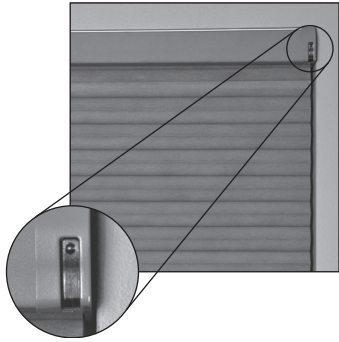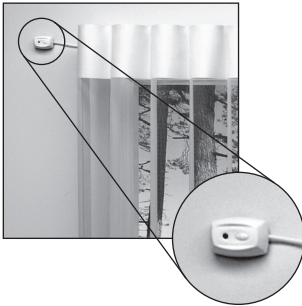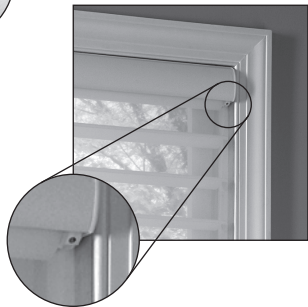
Group Assignment

To use the wireless wall switch, each window covering must first be assigned to a group. (A window covering can be a member of more than one group.)

NOTE: If your wall switch has already been set up, skip to the "Basic Operation" section on page 5.

There are four unique assignable groups to use. A group can be a single window covering or multiple window coverings.

Before beginning, think about how you will group your window coverings. For example, you might create a group for all window coverings in a single room or a group for all window coverings on one wall. You can use the "Group Assignment Worksheet" on page 21, to help you plan.

NOTE: Hunter Douglas recommends that only similar window coverings be included in a group (e.g., Duette® honeycomb shades assigned to Group 1 and Silhouette® window shadings assigned to Group 3) because of differences in product features and operation.

NOTE: The Platinum™ wireless wall switch will not operate PowerRise®, PowerGlide® or PowerTilt™ systems manufactured before September 2007.

Group Addition or Removal

Before you begin, operate the window covering using the manual control button to make sure that it is working properly.

TIP: Move the wireless wall switch as close as possible (2"– 3") to the sensor eye when assigning groups.

1. Remove the back cover of the wireless wall switch.

2. With a paperclip, press and release the recessed SETUP button on the back of the switch. The ALL button on the front of the wall switch flashes green for approximately 30 seconds.
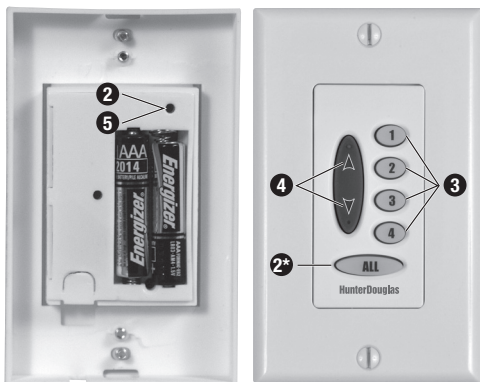
3. While the ALL button is flashing green, press the group button for the group to which you plan to assign the window covering.

4. Point the top of the wall switch at the sensor eye of the window covering and press the UP △ button to add the window covering to the group or the DOWN ▽ button to remove the window covering from the group. The window covering moves slightly (or "jogs") to indicate that it has been added to or removed from the group.

5. Exit setup mode by pressing and releasing the SETUP button a second time. The wall switch saves any changes made and the ALL button stops flashing.

6. Replace the wall switch in its mounting place.

Radio Control

Basic Operation

Operating your window coverings using the wireless wall switch allows you to control multiple window coverings at the same time from a central location.

1. Press the group button assigned to the window coverings.

2. Press the UP △ button to open the window covering or the DOWN ▽ button to close the window covering.
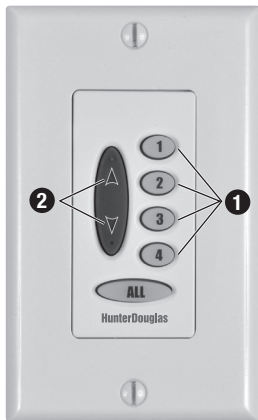
Operation Notes

■ If you do not press a group button, the wall switch defaults to controlling the last group chosen.

■ The wall switch can control multiple groups at the same time by pressing multiple group buttons before pressing UP △ or DOWN ▽.

■ To stop a window covering while it is moving, press the assigned group button, then press the opposite △ or ▽ button.

■ To operate all window coverings assigned to the wall switch, press the ALL button before pressing UP △ or DOWN ▽.

■ Operational distances using radio control may vary depending on common household construction differences.

Brand-Specific Features

For more information about the features of your specific window covering, see the appropriate section on pages 8–14.

Setting Up a Duplicate Wall Switch

If you want a backup for your primary wireless wall switch or remote, you can quickly duplicate the current transmitter. When this procedure is complete, any change made with any of the transmitters also affects the operation of the other wireless wall switches and remotes. Follow this procedure:

1. Mark the original transmitter.

2. Remove the back cover from the duplicate wall switch.

3. With a paperclip, press and hold the recessed MASTER RESET button on the backup wall switch for approximately 10 seconds. All of the group buttons on the front of the wall switch start flashing green.

MASTER
RESET
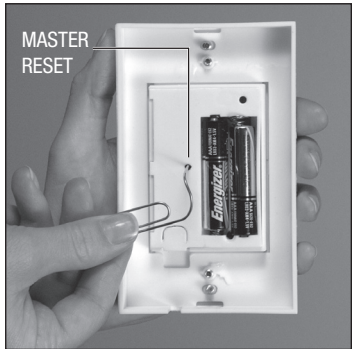
4. Place the marked original wall switch (or remote) within 18" of the backup wall switch and press the UP ⌃ button on the marked original. The group buttons on backup wall switch stop flashing.

Original Wall Switch   Backup Transmitter

18" or Less
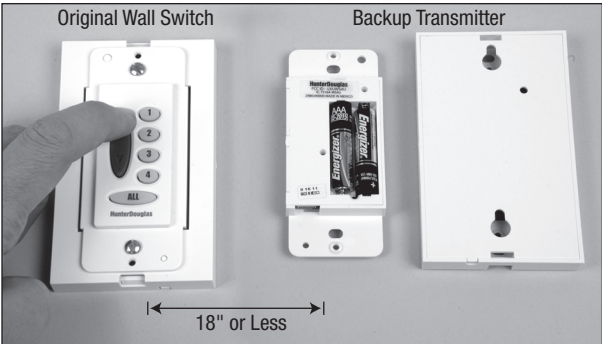
5. Replace the back cover on the duplicate wall switch. It is now ready for use.

The Platinum™ wireless wall switch can be installed either as a surface mount or a flush mount.

Surface Mount

Flush Mount

Installing the Platinum™ Wireless Wall Switch as a Surface Mount

1. Remove the back cover from the switch.

2. Use the mounting screws supplied with the switch to secure the back cover to the wall.

3. Place the switch assembly over the back cover, top first.

4. Press the bottom edge of the switch assembly over the bottom of the back cover until the bottom locking tab is secure.

5. Install the faceplate over the switch assembly.

Installing the Platinum Wireless Wall Switch as a Flush Mount

The Platinum™ wireless wall switch fits standard electrical mounting boxes. Use a low voltage electrical retrofit ring or electrical junction box for installation. Check local electrical codes for proper installation.

Applause®, Designer Roller, Designer Screen, Duette® and Vignette® Shades

This section includes additional features information for the following PowerRise® 2.0 products:

- Applause® honeycomb shades
- Designer Roller Shades
- Designer Screen Shades
- Duette® honeycomb shades
- Vignette® Modern Roman Shades

Radio Control Operation

Press and release the assigned group button (or the ALL button to select all groups) and press UP △ to open the shades or DOWN ▽ to close the shades. To stop a moving shade, press the group button again, then press the opposite △ or ▽ button.

Express Mode
(Designer Roller, Designer Screen and Vignette Shades Only)

When the shade is in any position, you can open or close it fully (bypassing the intermediate stop) as follows:

1. Press the appropriate group button.

2. Press and hold the UP △ or DOWN ▽ button for two seconds. The shade opens or closes fully.
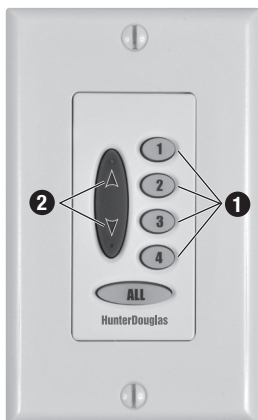
Top-Down Shades with PowerRise® 2.0

For shades with the Top-Down design option, press the UP △ button to close the shade or press the DOWN ▽ button to open the shade. Setup procedures are the same as for standard shades.

NOTE: The Platinum™ wireless wall switch will not operate older PowerRise systems set to Infrared Channel 2.

Intermediate Stop

An intermediate stop allows the shade to be preset so that it can be stopped at the same height each time it is opened or closed.

1. Remove the wall switch from its mounting place.

2. Open and close the shade fully, then adjust the shade to the desired height.

3. Press and hold the ALL button for six seconds. (The ALL button starts flashing green.)

4. Point the top of the switch at the sensor eye and press the UP △ button to set the intermediate stop. The shade moves slightly (or "jogs") to indicate that the intermediate stop has been added.

5. Press ALL to save the stop; the ALL button stops flashing.

6. Return the wall switch to its mounting place.
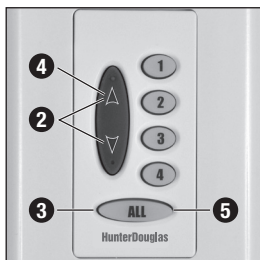
> **NOTE:** One intermediate stop can be set for each shade. If you set a new intermediate stop, it replaces the previous stop.

> **NOTE:** Reset the shade to clear the intermediate stop. See *Resetting a Window Covering to its Factory Defaults* on page 19.

Nantucket™, Pirouette® and Silhouette® Window Shadings

This section includes additional features information for the following PowerRise® 2.0 products:

- Nantucket™ window shadings
- Pirouette® window shadings
- Silhouette® window shadings

Radio Control Operation

Press and release the assigned group button (or the ALL button to select all groups) and press UP △ to open the shadings or DOWN ▽ to close the shadings. To stop a moving shading, press the group button again, then press the opposite △ or ▽ button.

Opening Vanes

1. When the shading is in the fully closed position with the vanes closed, press and release the assigned group button.

2. Press and release the DOWN ▽ button. The shading remains closed while the vanes open to allow more light.

Closing Vanes

1. When the shading is in the fully closed position with the vanes open, press and release the assigned group button.

2. Press and release the UP △ button. The shading remains closed while the vanes close for increased privacy.

Adjusting Vanes

1. Press the assigned group button.

2. Press the UP △ or DOWN ▽ button to start adjusting the vanes.

3. Press the opposite △ or ▽ button to stop the vanes in the desired position.

   NOTE: Vane alignment between shadings may not be exact.

Nantucket™, Pirouette® and Silhouette® Window Shadings

Intermediate Stop

An intermediate stop allows the shading to be preset so that it can be stopped at the same height each time it is opened or closed.

1. Remove the wall switch from its mounting place.

2. Open and close the shading fully, then adjust the shading to the desired height.

3. Press and hold the ALL button for six seconds. (The ALL button starts flashing green.)
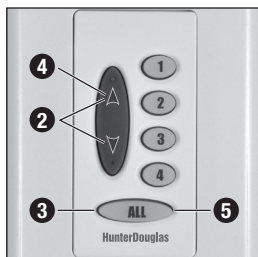
4. Point the top of the switch at the sensor eye and press the UP △ button to set the intermediate stop. The shading moves slightly (or "jogs") to indicate that the intermediate stop has been added.

5. Press the ALL button to save the stop; the ALL button stops flashing.

6. Return the wall switch to its mounting place.

   NOTE: One intermediate stop can be set for each shading. If you set a new intermediate stop, it replaces the previous stop.

   NOTE: Reset the shading to clear the intermediate stop. See *Resetting a Window Covering to its Factory Defaults* on page 19.

Express Mode

When the shading is in any position, you can open or close it fully (bypassing the intermediate stop) as follows:

1. Press the appropriate group button.

2. Press and hold the UP △ or DOWN ▽ button for two seconds. The shading opens fully or closes fully with the vanes open.

   NOTE: The Platinum™ Wireless Wall Switch will not operate older PowerRise® systems set to Infrared Channel 2.

Luminette® and Skyline® Products

This section includes additional features information for the following PowerGlide® 2.0 products:

- Luminette® Modern Draperies
- Luminette Privacy Sheers
- Skyline® Gliding Window Panels

Traversing Luminette and Skyline Products

Traversing Closed

1. Press and release the assigned group button.

2. Press and release the DOWN ▽ button. The product traverses to its fully closed position.

Closed

Traversing Open

1. Press and release the assigned group button.

2. Press and release the UP △ button. The product tilts its vanes to a fully open position (if applicable) and traverses to its fully open position.

Open

Stopping the Traverse

1. Press and release the assigned group button.

2. Press the opposite UP △ or DOWN ▽ button.

   NOTE: After traversing Luminette Privacy Sheers, you must wait at least four seconds before tilting the vanes.

Tilting Luminette Privacy Sheer Vanes

Luminette® Privacy Sheers have a sheer face fabric to let light in and integrated soft fabric vanes that tilt to keep light out.

NOTE: Luminette Modern Draperies Full Panel and Skyline® Gliding Window Panels do not have tilting vanes.

1. Press and release the assigned group button, then press and release the DOWN ▽ button to traverse the sheers fully closed.

   NOTE: The vanes will not tilt unless the Luminette Privacy Sheers are fully traversed closed.

2. Press and release the assigned group button, then press and hold the UP △ or DOWN ▽ button. After one second, the vanes begin to tilt.

3. When you are satisfied with the position, release the button.

   NOTE: After tilting the vanes, you must wait at least four seconds before you can traverse the window covering open.

   NOTE: The Platinum™ wireless wall switch will not operate Luminette or Skyline systems that were manufactured before September 2008 or that are set to operate on IR Channel 2.

Luminette and Skyline

Horizontal Blinds

This section includes additional features information for the following PowerTilt™ products:

- Country Woods® wood blinds
- EverWood® Collection alternative wood blinds
- Modern Precious Metals® aluminum blinds

Tilting the Slats

1. Press and release the assigned group button.

2. Press and hold the UP △ or DOWN ▽ button. After one second, the slats begin to rotate. Release the button when the slats have reached the desired position.

   NOTE: The Platinum™ wireless wall switch will not operate older PowerTilt with Platinum Technology systems set to operate on Infrared Channel 2.

Brilliance® Pleated Shades

This section includes additional features information for the following PowerRise® product:

- Brilliance® pleated shades

Radio Control Operation

1. Press a group button (or the ALL button to select all shades), then press UP △ to open the shades or DOWN ▽ to close the shades.

2. To stop a moving shade, press the opposite △ or ▽ button.

   NOTE: For more information about the features of Brilliance pleated shades, see the *Installation, Operation, and Care* instructions that came with your shade.

Troubleshooting

Problem	Solution
Window covering does not operate with the wall switch.	1. Make sure a group button illuminates when you try to operate the window covering. ➤ If the group button does not illuminate when you press a button, replace the batteries in your wall switch. 2. Operate the window covering using its manual control button. If the window covering doesn't operate, make sure it has power: **NOTE:** The manual control button is usually next to the sensor eye of the window covering. ➤ If the window covering is battery powered, replace the batteries in the battery wand or satellite battery pack. ➤ If the window covering is powered from a DC power supply, make sure it is plugged in and the wall outlet has power. 3. If the batteries in the wall switch are good and the window covering works when you use the manual control button, do one of the following: ➤ If the LED on the selected group button is a steady green when you press the UP $\triangle$ or DOWN $\triangledown$ button, go to *Window covering does not operate* on page 16. ➤ If the ALL button is flashing green, you are in setup mode. Wait 30 seconds or use a paperclip to press and release the SETUP button to exit setup mode.

Troubleshooting

Problem	Solution
Window covering does not operate.	■ Make sure you have added the window covering to a group. For more information, see *Group Assignment* on page 3.
	■ Make sure you have pressed the group button for the group to which the window covering has been assigned. If you need to add a window covering to a group, see *Group Addition or Removal* on page 4.
	NOTE: Due to differences in household construction, radio control operation may vary within a home. Try operating the window covering from different locations in the home.
Window covering operates unexpectedly.	■ Make sure you have not accidentally added the window covering to the wrong group. If you need to remove a window covering from a group, see *Group Addition or Removal* on page 4.
	■ If you are not pressing the UP △ or DOWN ▽ button when the window covering is operating, make sure no one else is using a backup wall switch or remote to control the window covering.

Troubleshooting

Problem	Solution
Window covering does not open or close fully or has an intermediate stop that is no longer wanted.	■ Make sure the window covering and track are not obstructed. ■ Reset the window covering as described in *Resetting a Window Covering to its Factory Defaults*, on page 19.
Cannot add window covering to group.	■ The wireless wall switch cannot operate older window coverings set to work on Infrared (IR) Channel 2. Make sure your window covering is set to Infrared (IR) Channel 1 before attempting to assign a group. ■ Make sure that there is power to the window covering. Use the manual control button to operate the window covering and make sure it is functioning correctly.
Cannot set intermediate stop with wall switch.	■ Window coverings built before May 2010 cannot set an intermediate stop position using the Platinum™ wall switch. For information about how to set an intermediate stop on these window coverings, refer to the *Installation, Operation, and Care* instructions for the window covering.

Problem	Solution
If you cannot resolve your problem with these guidelines:	■ Check the Troubleshooting section of the *Installation, Operation, and Care* instructions for the window covering. ■ If you still cannot resolve the problem, contact the Hunter Douglas Customer Information Center at 1-888-501-8364.

Resetting a Window Covering to its Factory Defaults

- Applause® honeycomb shades
- Brilliance® pleated shades
- Designer Roller Shades
- Designer Screen Shades
- Duette® honeycomb shades
- Nantucket™ window shadings
- Pirouette® window shadings
- Silhouette® window shadings
- Vignette® Modern Roman Shades

To clear all stops and reset the window covering to factory defaults:

1. Press and hold the manual control button for 10 seconds. The window covering moves slightly (or "jogs") to indicate that it has been reset to factory defaults.

2. Close the window covering completely (this sets the lower motor limit).

3. Open the window covering completely (this sets the upper motor limit).

The intermediate stop position is now cleared and the upper and lower motor limits are now reset.

For Luminette® and Skyline® Products

If you have had a power outage or if your window covering is not opening or closing fully, reset the system:

1. Disconnect power from the window covering by unplugging its DC power supply from the wall.

2. Wait 10 seconds.

3. Plug the DC power supply back into the outlet.

4. Traverse the product fully closed (fabric or panels cover the window) and then fully open (fabric or panels stacked back). This resets the open and close limits to the factory settings.

Group Assignment Worksheet

Before assigning window coverings to groups, Hunter Douglas recommends that you plan your group assignments. For example, you might create a group for all window coverings in a single room or a group just for all window coverings on one wall.

NOTE: A window covering can be a member of more than one group.

NOTE: Hunter Douglas recommends that only similar window coverings be included in a group (e.g., Duette® honeycomb shades assigned to Group 1 and Silhouette® window shadings assigned to Group 3) because of differences in product features and operation.

NOTE: All window coverings in a group should have no intermediate stop or have similar intermediate stop settings.

Group Assignment Worksheet

Group #	Location of Window Covering

PowerRise® 2.0

Applause® honeycomb shades
Designer Roller Shades
Designer Screen Shades
Duette® honeycomb shades
Nantucket™ window shadings.
Pirouette® window shadings
Silhouette® window shadings
Vignette® Modern Roman Shades
Applicable Alustra® Collection
   products

PowerRise

Brilliance® pleated shades

PowerGlide® 2.0

Luminette® Modern Draperies
Luminette Privacy Sheers
Skyline® Gliding Window Panels
Applicable Alustra Collection products

PowerTilt™

Country Woods® wood blinds
EverWood® Collection alternative wood blinds
Modern Precious Metals® aluminum blinds
Applicable Alustra Collection products

Technical Information

- Batteries: 2 AAA
- Operating Frequencies:
    - IR: 40 kHz
    - RF: 2.4 GHz

Radio Frequency FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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